

Town of Carstairs

Policy	Sewer Back up on Private Property 42-001-11
Date:	May 12, 2011
Adopted by:	Council

Policy Statement:

The Town of Carstairs is not responsible for sewer back up on private property.

Definitions:

- a. Sewer Service Pipe means the part of the system or works of a public utility that runs from the main lines of the public utility to a building or other place on a parcel of land for the purpose of providing the utility service to the parcel.
- b. Sewer Main Line means the pipe that the sewer service pipes are connected to.

Guidelines:

- a. Pipe Maintenance: Areas of Responsibility
 - i. The property owner shall maintain and keep in good condition the sewer service pipe.
- b. Sewer Back up Complaints
 - i. The Town of Carstairs will as soon as reasonably practical respond to a complaint of a sewer backup.
 - ii. The sewer main will be checked by staff to determine its rate of flow.
- c. Blockages: Area of Responsibility
 - i. The town shall not be responsible for any matter or thing put into a sewer service pipe or for any blockages that occur within a sewer service pipe.

- ii. The property owner or resident shall be responsible for blockages and the clearing of blockages within a sewer service pipe to the sewer main line.
- iii. If the blockage is within the sewer service pipe then the attending staff member shall advise the resident or property owner of such. Staff may, upon the request of the resident or property owner, provide a manual sewer snake for the resident or property owner to use at their own risk.
- d. Sewer Service Line Structural Failure
 - i. The Town of Carstairs will as soon as reasonably practical review the circumstances of the structural failure and determine if repairs are needed.

e. Liability

i. Pursuant to the provisions of the Municipal Government Act and amendments thereto, the Town will neither admit to, nor be held liable for, any direct or indirect damages to property as a result of the operation or non operation of the sewer system.

End of Policy